	MADANAPALLE INSTITUTE OF TECHNOLOGY & SCIENCE		
	Procedure for Context of the Organization		
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1. SCOPE

The purpose of this procedure is to define how the **MITS**. Strategic Direction is developed by senior management through the identification of interested parties, issues of concerns, risks and opportunities.

2. PURPOSE

This procedure applies to all the activities within the scope of the Education Organizations Management System Manual

3. RESPONSIBILITY


The EOMS team leader and HOD's of all departments are responsible for the effective implementation of this procedure.

4. DETAILS OF PROCEDURE

Understanding the organization and its context

The organization determines external and internal issues that are relevant to its purpose and that affect its ability to achieve the intended result(s) of its EOMS. MITS identifies, reviews and updates information related to these external and internal issues.

Internal issues	External Issues
Competency of faculty	Changing preference of students
Competency of Staff	High expectations
Availability of resources	Government policies
Availability of funds	Legal challenges
Governance	Political Climate, Stabilities And Government Policies
Organizational Structure	Economy
Roles and accountabilities	Social
Policies	Legal
Objectives and the strategies in place to achieve them	Financial

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Internal issues	External Issues
Competence of personnel	Neighbor educational organizations
EOMS culture within the organization	Competitor
Working conditions	National and international law
Retention of skilled employees	Environmental

Interested parties


“Interested parties” are those stakeholders who receive our Educational Products or Services Processes., who may be impacted by them, or those parties who may otherwise have a significant interest in our organization. This includes both internal and external parties.

The identification of an interested party does not necessarily bring that party into the scope of the EOMS.

Properly planning a change by applying risk-based thinking can help to avoid negative consequences such as rework or cancellation or postponement of service; it can also result in positive consequences such as reduction of nonconforming outputs; or reduced incidents of human error.

MITS has determined interested parties and their needs that are relevant to the EOMS. These are :

Interested parties	Needs and expectation of interested parties
LEARNERS <ul style="list-style-type: none"> • Students • Apprentices 	Quality and delivery performance of products and services
STAFF <ul style="list-style-type: none"> • Teaching • Non-teaching staff 	Job security, Recognition, Rewards and Training
Owners/shareholders	Profitability and growth
Suppliers	Beneficial Relationship and forecast
Other Beneficiaries (Legal)	Compliance

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MITS monitor and review information about these interested parties and their relevant requirements.

Issues of Concern

For each interested party, the related issues of concern shall be identified and documented. These issues may reflect direct concerns of the party or there may be indirect concerns. Such concerns may impact on the interested party, or may be derived from the party that impact on the organization.

Issues may be either internal or external, depending on whether the interested party is internal or external. In addition, a certain type of party may have both internal and external concerns.

When attempting to identify internal concerns, it may be useful to consider service concerns, employee concerns, etc.

When attempting to identify external concerns, it may be useful to consider concerns arising from competition, society and culture, labour relations, statutory and regulatory issues, economic issues, etc.

Risk and Opportunity

Management will then identify risks and opportunities related to the issues of concern. Management will then determine a treatment method for each risk or opportunity. Risks are managed to reduce their likelihood and severity, while opportunities are managed to increase their likelihood and benefits. Blended issues may require more complex treatment.